



Haybridge Veterinary Physiotherapy and Hydrotherapy
Katy James BSc (Hons) Vet Physio MNAVP, MIRVAP (ICH)
Lauren Stringer BSc (Hons) RVN, MSc vet phys MNAVP
Haybridgevp@gmail.com
07531 015696
www.haybridgevetphysio.co.uk



Location:

Glanwin Meadow
Banbury Road
Finmere
MK18 4AQ

Please park in either the large gravel car park (the area in front of the house and stables) or in the overflow car park (directly on your right as you come up the driveway).

The clinic is accessed via the small silver gate (labelled dog training this way). Once you are through the gate, you will see the clinic directly ahead of you, down approx 70m of concrete which runs alongside the horse barn. Please wait outside the clinic as we may be finishing a previous appointment.

Prices:

Please see separate price list

Payment details:

Cash or Bank transfer are the accepted payment methods

Bank details:

Haybridge Veterinary Physiotherapy and Hydrotherapy
60291050
82-12-08



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Physiotherapy- What to expect

- Please ensure your animal is clean and dry ready for examination
- Veterinary Physiotherapists are required to treat under veterinary referral in accordance with the Veterinary Surgeons Act 1966. Therefore, all clients that are currently under veterinary care **MUST** have a consent from their Veterinary Surgeon before treatment. If your animal has not directly been referred to us by your Veterinary Surgeon, we need to contact your Veterinary Surgeon to acquire a referral prior to your appointment. Maintenance treatments, where your animal is healthy and has no diagnosed conditions, do not require veterinary referral. Maintenance treatments are not for the purpose of rehabilitation, but for pre-competition season treatments or general check-ups. However, your veterinary surgeon may still be contacted if anything unexpected is found during maintenance treatments and requires veterinary intervention/discussion.
- Firstly a patient history will be taken
- This will be followed by a static (standing/stationary) conformation assessment, and a dynamic (moving) assessment.
- Palpation techniques will then be used to identify the problem areas and specific treatments will be carried out tailored to your animals needs
- Remedial exercises will be recommended (if necessary) and demonstrated for the owner to carry out after the physiotherapy session, and ensure the owner and animal are happy and confident carrying them out
- A detailed report will be sent to your vet via email after your session.
- All animals will require at least 24 hours off work (if a working dog) post-treatment so please arrange your appointments accordingly with their work and/or competition schedules



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Hydrotherapy checklist:

- Make sure your dog has toileted before every session
- Do not feed your dog 3 hours prior to hydrotherapy
- Do not feed your dog 1 hour post hydrotherapy
- No vigorous exercise after your session
- Keep your dog warm and dry after their session
- Dogs with infectious or contagious conditions, such as ear, eye, skin infections, gastric upset, kennel cough etc. will **NOT** be treated
- Dogs in season will **NOT** be treated until they have completely finished
- Keep your dogs on the lead when arriving and leaving for your session. There may be other people and/or dogs on site
- There is a short walk from the car park to the clinic (approx 70m). If you need to park directly next to the clinic, due to either you or your dogs mobility, please let us know and these provisions can be made
- Ensure your dog is as clean as possible
- We recommend bringing extra towels and a drying coat for your dog to leave the clinic in, especially throughout the colder months
- Treat and/ or toys will be provided, but if your dog has a particular favourite, or any allergies please bring their own with you
- Any new lameness/deterioration of your dogs condition should be notified to your therapist before the session



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Terms and conditions:

- **Cancellations** must be made at least 24 hours prior to the appointment to avoid charges. The client will be liable to pay the full price of the treatment fee if a cancellation is made under 24 hours prior to your appointment or if the appointment is a "no show". However, if your animal has an illness or contagious disease you **MUST** reschedule your appointment. You will not incur a charge in this situation
- **Privacy policy:** All client's details are strictly bound by client confidentiality law within the Veterinary Surgeons Act 1966 and the NAVP code of conduct. Haybridge Vet Physio and Hydrotherapy also complies with the General Data Protection Regulation (GDPR)
- The right is reserved to refuse treatment if the animal requires veterinary treatment prior to treatment (has an undiagnosed condition) or if the animal is considered a danger to the physiotherapist. We will refer back to your Veterinary Surgeon for further investigation if deemed necessary at any stage. In both these instances, the client may be responsible for paying a maximum of half price of the appointment
- It is the owners/client's responsibility to notify Haybridge Vet Physio and Hydrotherapy if the veterinary surgeon has advised that treatment should be stopped or suspended for any reason
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- The registered owner of the animal is fully responsible for the behaviour of themselves and their animal and any even should arise as a result of the action of said animals at all times.

The animal is not the responsibility of Haybridge Vet Physio and Hydrotherapy

- Cash and BACS are the accepted payment methods. Please ensure to pay at the appointment, or before the 10th day after the appointment. Fees for payments later than 10 days after the appointment will apply
- If you are claiming for treatment from your insurance company, you must have a referral from your Veterinary Surgeon and approval from your insurance company prior to treatment. You will have to pay for appointments up front to Haybridge Vet Physio and Hydrotherapy before insurance claims are processed. We will then send a claims form to your insurance company. Once this has been accepted, your insurance company will reimburse you for the costs of treatment. Please check your policy regarding the treatments, before your appointment. It may be in your interest to wait for a few sessions first before claiming if there is an excess payment to be made.

Important information regarding the use of electrotherapies:

Please note we use electrotherapies such as laser therapy for the majority of my treatments.

If you are pregnant or have a pacemaker, please let me know as you will need to stay at least 2 metres away from the device or leave the room for health and safety reasons.

By confirming your appointment, you are agreeing to the terms and conditions stated above.



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Any questions please don't hesitate to contact us